

## **Terms & Conditions: Grand-Pa works as hard as you do Competition:**

1. This promotion is organized and run by GlaxoSmithKline Consumer Healthcare South Africa (Pty) Ltd (“Promoter”) in partnership with the following stations: Ukhozi FM, Umhlobo Wenene FM, Thobela FM and Lesedi FM. All stations’ listeners must comply with ‘The Grand-Pa works as hard as you do Competition’ (“Competition”) Terms and Conditions (as stated on the websites of all stations and always accessible to everyone).
2. This promotion is open to residents of South Africa only, aged 18 or over, excluding directors, members, partners, employees, agents or consultants to or anyone directly or indirectly controlled by or in control of the Promoter, as well as their immediate families, their subsidiaries or anyone professionally connected with this promotion. This also excludes directors, partners, employees, agents, service providers and consultants of the SABC, Ukhozi FM, Umhlobo Wenene FM, Thobela FM and Lesedi FM. All entries of entrants who enter the promotion without disclosing (or while attempting to conceal) their age will be deemed invalid. Participants must be in possession of a valid South African Identity Document or valid driver’s license as proof of identity.
3. By participating in the Promotion, all participants agree to be bound by these terms and conditions, which will be interpreted by the Promoter and the Promoter’s decision regarding any issue will be final and binding and no correspondence will be entered into.
4. The promotion runs for a limited period commencing on 31 August 2017 at 06:00 and closes on 06 November 2017 at 23:00 South African time (the “Closing Date”). All entries received after the Closing Date are not constituted to be part of the Competition and will be rejected automatically.
5. There is no restriction on the number of entries that listeners can enter. You may enter as many times as you like to increase your chances of winning.
6. Please note that each SMS will cost R1.50, no free SMS’s or bundled SMS’s will be allowed. Promoter accepts no responsibility for messages that are lost or delayed or which are unable to be sent due to lack of network coverage, or for any other reason beyond the Promoter’s control. Proof of sending will not be accepted as proof of receipt. The Promoter is not responsible for any problems or technical malfunction of any telephone network or providers or any other technical problems.
7. To achieve a valid entry to the Competition entrants must follow the process below:
  1. Listeners must SMS the keyword GRANDPA to allocated station short code, with their 140-character motivation to nominate the community project you want Grandpa to assist with. Listeners will receive a return SMS confirming their entry with a message that they will be contacted if they are a Finalist.
  2. This will constitute an entry.

**Allocated SMS Resources:**

<b>SMS Number:</b>	33013 – Lesedi FM
<b>Rate:</b>	R 1.50
<b>Keyword(s):</b>	Grandpa, Grand-Pa, Grand Pa
<b>Start date:</b>	2017-07-17
<b>End date:</b>	2017-08-07
<b>SMS Number:</b>	33724- Thobela
<b>Rate:</b>	R 1.50
<b>Keyword(s):</b>	Grandpa, Grand-Pa, Grand Pa
<b>Start date:</b>	2017-08-21
<b>End date:</b>	2017-09-11
<b>SMS Number:</b>	34705- Ukhozi FM
<b>Rate:</b>	R 1.50
<b>Keyword(s):</b>	Grandpa, Grand-Pa, Grand Pa
<b>Start date:</b>	2017-09-18

<b>End date:</b>	2017-10-09
<b>SMS Number:</b>	35650- Umhlobo Wenene FM
<b>Rate:</b>	R 1.50
<b>Keyword(s):</b>	Grandpa, Grand-Pa, Grand Pa
<b>Start date:</b>	2017-10-23
<b>End date:</b>	2017-10-30

8. Entrants then receive a SMS back which will have the following message: "Thanks for your entry into the 'Grand-Pa works as hard as you do Competition'. If you're a finalist we'll contact you. T&C's apply (T&C's will be hosted on RadioHeads' website)
9. The winning/chosen community project receives assistance from GrandPa to the value of R10 000.00.
10. Please note that finalists are randomly selected based on the entrants being deemed valid as per the above conditions. The finalists drawn are overseen by an independent auditor. The judges' decision is final and no correspondence will be entered into thereafter. Neither the SABC, Ukhozi FM, Umhlobo Wenene FM, Thobela FM and Lesedi FM., Promoter nor their agents will be held responsible or answerable to any entrant for any dispute arising from the Competition or prize awards.
11. By entering the Competition, winners agree that their details, including a photograph, can be published in any form of Media as determined by the Promoter.
12. The prize is not transferable and is not negotiable.
13. In the event of unforeseen circumstances, the Promoter reserves the right to substitute the prize with another prize of the same or greater value.
14. By entering the Competition, each entrant waives any claims that he/she may have against the Promoter and the Promoter's agents from any loss, damage, damages, liability, claim, expenses, cost orders or demand which may arise as a result of his/her participation in the Competition and, where applicable, subsequent prize award and delivery.

15. Participants agree that the Promoter is unable to, and is not required to, guarantee a particular result or set of results from either the participants' participation in the Competition or possible winnings.
16. The Promoter reserves the right to disqualify any entrant who uses any means to cheat in any way.
17. If a prize winner is found to be in breach of any of these Terms and Conditions, the Promoter will select a replacement winner at random and will contact that winner as soon as reasonably practicable. In such circumstances, these Terms and Conditions shall apply to the replacement winner as they did to the original winner.
18. The Promoter may ban any person found to be in breach of these Competition Terms and Conditions from entry into any other competitions held by the Promoter, for such period as it deems appropriate.
19. The Promoter may at any time and at its sole discretion suspend, otherwise modify or cancel the Competition should the Competition's continuation be untenable for reasons outside the Promoter's control. The Promoter will take reasonable steps to notify Competition participants should such steps become necessary and shall inform competition participants which steps it intends taking in this regard. In the event of any disruption to the Competition, the Promoter shall use its reasonable endeavors to remedy the disruption and resume the competition on a fair and equitable basis to the participants.
20. The Promoter will only use the contact details provided by entrants for the purpose of contacting the winners and for no other purpose. Accordingly, by entering the Competition, the participant consents to the processing of his/her personal information, for purposes of the Competition.
21. Any queries relating to the Competition may be directed to the Consumer Services Division of the Promoter, on telephone number 0800 118 274 during office hours.
22. The Competition, its prizes, and any Terms and/or Conditions surrounding it may be amended by reasonable notification at any time during the Competition, and will be applied and interpreted at the sole discretion of the Promoters. Such altered Terms and Conditions and/or Prize shall become effective immediately after being altered or on such date as may be determined by the Promoter. No participants shall have any recourse against the Promoter as a result of the alterations of the Terms and Conditions and/or or Prize.
23. The Promoter reserve the right to extend, reasonably shorten or suspend the time period of the Competition whenever it should so choose for technical, commercial, or operation reasons, or for the greater public good, or due to a "force majeure" or generally for any reason whatsoever within its sole discretion, on condition that it notifies the participants in a manner that is expedient according to its best ability.
24. The Promoter reserves the right to amend the rules and/or terminate this Competition immediately at any stage, whether required as a result of changes in legislation, or if required by any national, provincial or municipal authority, or within the sole discretion of the Promoter for any reason whatsoever. Notice of such termination shall be published on the station's Competition website. In such an event, all participants waive

any rights that they may have/purport to have in terms of this Competition, and acknowledge that they will have no recourse against the Promoter whatsoever.

25. All participants and the winners indemnify the Promoter, its associated and subsidiary companies, and its directors, officers and employees, against any and all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever from their participation in any way howsoever in this Competition.

26. Participation in this Competition constitutes acceptance of these Terms and Conditions.

Promoter: GlaxoSmithKline Consumer Healthcare South Africa (Pty) Ltd Flushing Meadows Building, The Campus, 57 Sloane Street, Bryanston 2021.